



Bringing Intelligence to Customer Self-Service

Millions of Times a Day

ENACOMM IVRs are the Intelligent Choice.

Hosted or On-premise, ENACOMM IVRs Cut Costs & Improve Customer Retention.

Leading financial institutions use ENACOMM's hosted IVRs to provide their customers with truly intelligent self-service. They also rely on ENACOMM's strategically located, fully redundant, PCI compliant data centers to deliver unparalleled uptime and security with 24 x 7 monitoring. With an ENACOMM hosted IVR, you will receive all the tools and the talent you need – without the capital costs. Plus, with a hosted IVR there is no need to manage and administrate the IVR - and no expensive upgrades to buy.

WITH AN ENACOMM HOSTED IVR:

- There are no upfront expenses
- No installation fees
- No expenses for IVR hardware, software, or speech recognition
- Lower total cost of ownership
- Co-location facilities, including rack space, power, cooling, physical security, and network connectivity are provided
- Reliability – ENACOMM Network Operating Centers provide 24 x 7 monitoring
- Platform – hardware, software and OS patches, updates, and upgrades are provided and installed as required
- ENACOMM ViA IVR reporting portal and optimization services are available
- Full hardware and software redundancy across multiple PCI ROC certified data centers – DR is "baked in"
- Call spike protection – up to 25% burst capacity is standard



ADD OUR POWERFUL MANAGEMENT TOOLS.

ViA and Engage are two of ENACOMM's best-of-class software suites. With Engage, you can quickly manage and configure your IVR – without extensive training. ViA provides a robust analytical and reporting platform to help you take control of all your customer interactions. Call us for a demonstration.

Call ENACOMM Today

1.877.860.0025

Ask for Sales!

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ENACOMM is PCI-DSS Level 1 certified and approved by the major payment networks

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