

## eTDoS Guard™ — Protect Your Institution Against Telephony Attacks

### Ready For Your Next TDoS Attack? Protect Yourself with eTDoS Guard™.

Telephone Denial of Service (TDoS) attacks have wreaked havoc across the US. The FBI, U.S. Department of Homeland Security, and other federal and state agencies have issued public warnings citing increased levels of TDoS attacks against public and private organizations.

Criminals use low-cost VoIP tools to mount massive calling campaigns - simultaneously bombarding an institution's phone and IVR systems with electronically generated calls. These brute force attacks cripple the institution's voice services and stop the institution from conducting business.

### TDoS — Both Fraud and Terrorism.

TDoS attacks are very serious. These attacks can shut down an organization's voice systems, call centers and IVRs in order to disrupt normal business or to terrorize the organization.

TDoS attacks also are used to conduct fraudulent activities in addition to disrupting businesses.

By simultaneously flooding a call center or customer service staff with bogus calls and then launching social engineering attacks against contact center agents, fraudsters have been able to take advantage of the chaos to steal corporate or customer account information that will be later used to defraud the institution or the customer.

You may think this "can't happen to you" but some of the largest and most sophisticated financial institutions in the US have fallen prey to these types of attacks.

### Attacks Are On The Rise!

Whether an attack is the work of social vandals or fraudsters, TDoS attacks are becoming more common. ENACOMM's eTDoS Guard automatically senses when an attack occurs, stops the attack by diverting the unwanted calls and mitigates any damage before the system is overtaken by the attack.

Plus eTDoS only stops the intruders. "True customers" will be able to access their account information without interruption.

With ENACOMM's eTDoS Guard prevention service, your institution will be protected from TDoS attacks.

Ask your ENACOMM representative how eTDoS can work with your telephony systems.

The eTDoS Guard logo features a stylized orange 'e' followed by the words 'TDoS Guard' in a bold, black, sans-serif font. A registered trademark symbol (™) is located at the top right of the 'd'.

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