

eAlerts — Outbound Alerts and Courtesy Messaging

eAlerts - Keep Your Customers Informed.

Best practices demand informing your customers whenever they initiate or complete a transaction. Customers also appreciate learning about new ATM locations, institution events or suspected fraud via alerts and messages. With ENACOMM eAlerts, you can keep your customers informed in real-time via text, email or voice, providing an exceptional customer service experience.

- Account onboarding
- Account transfer (amount – from/to)
- Debit card activation
- IVR account or product activation
- Any new account activation
- Balance inquiry (amount, channel and date/time)
- Low balance alert (user selectable amounts)
- Withdrawal (amount and location)
- Deposit (amount/location/date/time)
- Mobile deposit (accepted, finalized)
- Bill payment (accepted, finalized)
- Check posting (number/amount/date/time)
- Statement availability
- Suspected fraud alert
- Weekly balance notification
- Money market account activity - exceed 6 transactions
- Check reorder
- Loan balance
- Loan payment
- Loan payoff
- Failed log-in/account lock
- Webinars and branch events
- Local events of interest



eAlerts!

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ENACOMM is PCI-DSS Level 1 certified and approved by the major payment networks

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