

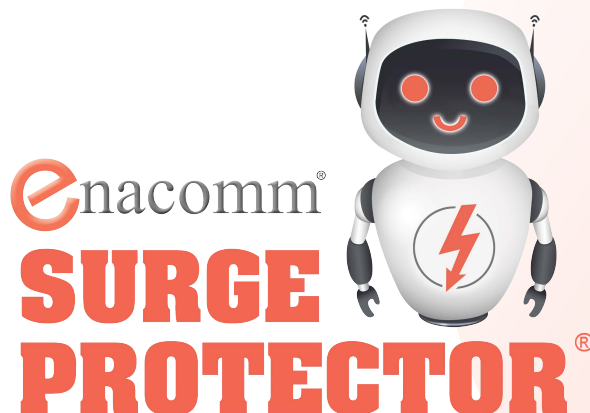
# Financial institutions are **inundated** by customer phone calls.

With limited resources, you can't answer them all.

**ENACOMM Surge Protector** is an AI-powered bot that ensures no customer request goes unanswered. It uses advanced AI to learn the questions that your customers ask and the answers that your agents give, storing these questions and answers for future calls.

- **Answers every call, 24x7**
  - Routes to an agent, if available
  - Alternatively, routes to self-service
- **KPI reporting**
- **Fraud detection and prevention, including social engineering and denial-of-service attacks**

Make customer service effortless and leave your customers happy.



*For more info, email [SalesInquiries@ENACOMM.net](mailto:SalesInquiries@ENACOMM.net).*